# Talksoft Corporation

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| **Job Title: Information Technology Manager** |
| **Salary, plus medical, dental, and vision benefits, paid time off** <br><br> **NOTE:  Candidates requiring H1B sponsorship will not be considered.** |
| **Contact:** <br><br> Wendy Golla <br> Technical Recruiter, RevSpring <br> wgolla@revspringinc.com |

**Company Information and Culture:**

Talksoft (www.talksoftonline.com) is a leading provider of reminder and messaging services in the healthcare industry, and a wholly owned subsidiary of RevSpring Inc.  Our core focus is harnessing the latest technology to create messaging services that provide value and efficiencies to the business community.  We are a dedicated, dynamic, and close team with exciting projections for continued growth and success.

*Our company culture emphasizes a life/work balance.  Our supportive, refreshing, and rewarding environment enables individuals to operate at their best, achieve great results, and contribute to the success of Talksoft.   We honor and respect the individual's talents, skills, and approach. Our goal is that work is not just a job-- it is applying what you like doing to a value-added cause where everyone profits.*

**Position Purpose & Description:**

Talksoft is a fast-growing company looking for an individual who would be a good fit with our culture as well as has the skills, desire, and enthusiasm to excel in the Information Technology Manager role.    We also place great importance on our  continual improvement of our services, our operational efficiencies, and our customer service. The successful candidate will contribute to these objectives in measurable ways.

**Job Responsibilities:**

*Oversee Application Development* - Provide hands-on, technical leadership of research, design and development of new functionality and features associated with Talksoft service delivery.  Manage team of developers and their associated workload/priorities in alignment with the business's goals and objectives.  Collaborate with architecture council in order to establish and maintain a consistent set of standards and best practices.  Work with sales department and occasionally prospective clients in the pre-sales phase of large opportunities to ensure product fit and manage expectations.  Coordinate with and product and project managers  within the organization as needed. Manage development operations (devops processes) within the team.

*Oversee Production Applications and Infrastructure* - Provide hands-on, technical leadership of internally developed as well as 3rd party production applications and associated IT infrastructure.  Perform capacity planning to ensure adequate performance and handling of system load.  Work with vendors as well as internal resources to expand computing capacity / throughput as needed.  Manage and advise internal and external resources that provide desktop and server support.   Manage coordination of 2nd level application support (programming) with the 1st level support team (operations).  Assist with troubleshooting issues as needed.  Work with internal regulatory department, internal and external IT resources to ensure adherence to Policies and Procedures and

compliance with security and other regulatory requirements.

This role requires being on-call after hours in case of issues requiring immediate attention.  Also included are other duties as specified by management during the employment period.  This position reports to the Chief Software Architect.

**Skills/Qualifications:**

- Candidate *must have* experience in managing technical teams (programming or IT).
- Candidate *must have* a Bachelor of Science in Computer Science, or equivalent degree.
- Candidate *must have* 5+ years software development experience.  Experience with MySQL, Java / Spring, C#, PHP, AngularJS languages *is preferred*.
- Candidate *must have* 5+ years experience using the LAMP stack (Linux, Apache, MySQL, PHP), and Windows Server OS.  Systems administration experience a plus.
- Candidate *must* possess an understanding of DevOps processes, including use of a source control system (pref GitHub), and automated build / continuous integration technology (pref Jenkins).
- *Must be* customer focused and have excellent written and oral communication skills.
- *Must have* excellent analytical/troubleshooting skills.
- Healthcare experience is *preferred* but not required.
- Understanding of computer telephony / telecommunication systems is *preferred*.